

“ON-TIME AND IN-FULL” AT C&H HOWE



C&H Howe at a glance

INDUSTRY

- Tier 2 Automotive

TARGETS

- Material Stock Control
- Cost effective support
- Improved Job Profitability
- Improved Job Costing

SOLUTIONS

- Shop Floor Data Capture
- Stock Control
- Email Alerting
- Batch Purchase
- WIP Reporting

RESULTS

- Reduced Costs
- Improved Stock Control
- Visibility of Information
- Improved Job Costing

Tier 2 Service to the automotive industry

C & H Howe are widely recognised as market leading Press workers based in Cannock delivering a quality production engineering Tier 2 service to the automotive industry. They are recognised for outstanding quality and their “on-time in-full” delivery performance.

“Our existing system needed replacing”

C & H Howe had previously been using the Trojan system. However, Trojan was inflexible and becoming increasingly expensive to maintain. Following a thorough review of the market the Redthorn system was selected. As Redthorn was specific to the press-working sector, it stood head and shoulders above other systems in the market-place.

“Training was excellent with each step mutually agreed and monitored”

A five user Redthorn system including 2 Touch Screens for data capture was installed. Sara Burton, Finance Director, was pleased with Redthorn’s Implementation and Training Plan which was created by their own Personal Project Manager, stating that the “implementation and training of the system was excellent”

“Our users quickly accepted the new system”

Users then underwent 10 days training before the system went live within 3 months. “The training provided was of a good standard and our users quickly accepted the new system” said Mrs Burton.

“Support Staff are friendly, helpful and competent”

C & H Howe are also delighted with the level of after-sales help provided by the Customer Support and Technical Support Staff at Redthorn and have discovered a wide range of methods available including telephone, e-mail, modem, forum, Internet and on-site assistance. “The Support Staff are friendly, helpful and technically competent” comments Mrs Burton.

Module Focus:

Shop Floor Data Capture

C & H Howe use Redthorn’s real time data capture module and use their touch screen stations to:

- Process Payroll
- Manage Shift Patterns
- Monitor Employee Efficiency
- Provide Real time Cost Analysis
- Record Rejects
- Monitor Machine Breakdown

Contact us for more information:

Telephone: 01772 770 670

Fax: 01772 628 278

sales@redthorn.com

www.redthorn.com